Trusted Subprocessors and Infrastructure Overview

View a list of our trusted subprocessors who help us deliver our services while maintaining high standards of security, data protection, and compliance.

Most of our infrastructure is managed and maintained on self-hosted private VPS instances, hosted in secure data centers located in Europe (France, Germany, and the Netherlands) via trusted providers such as Scaleway and OVHCloud.

Self-Hosted Tools

These tools are fully managed by the Unicis team and hosted in our private infrastructure within the EU:

- **Nextcloud** – A suite of client-server software for creating and using file hosting services. Used for internal collaboration and document sharing.
- **Jitsi Meet** – Free and open-source multiplatform video conferencing. Used for secure video communication.
- **Matomo** – Privacy-focused web analytics platform. Used as an alternative to Google Analytics.
- **Uptime Kuma** – Self-hosted monitoring tool. Used to monitor uptime and service health.
- **Mautic** – Open-source marketing automation. Used for contact management, email campaigns, and web tracking.
- **EspoCRM** – CRM for lead, contact, and opportunity management.
- **n8n** – Workflow automation tool used for system integrations and outreach automation.
- **LimeSurvey** – Open-source survey tool used for user feedback and research.
- **Metabase** – Business intelligence platform used for reporting and data visualization.
- **NinjaInvoice** – Self-hosted invoicing system for tracking billing and payments.
- **Wazuh** – Open-source security platform used for SIEM, security control monitoring, and vulnerability management.
- **IRIS** – Self-hosted incident response management tool.
- **Unicis Platform** – Used to manage MVSP and audit checklists, awareness, GDPR and risk management compliance

Third-Party Service Providers

These services are used only where necessary to support our operations and always with strict privacy and security reviews:

- **Atlassian** – Jira Service Desk, Jira, Confluence, and Statuspage for SLA management and technical documentation. [Atlassian Privacy Policy](https://www.atlassian.com/legal/privacy-policy)
- **Vimeo** – Hosting for demo and product videos. [Vimeo Privacy Policy](https://vimeo.com/privacy)
- **GitLab** – Used for source code repository, issue tracking, and code review. [GitLab Privacy Policy](https://about.gitlab.com/privacy/)
- **GitHub** – Used for community edition source code and collaboration. [GitHub Privacy Statement](https://docs.github.com/en/site-policy/privacy-policies/github-privacy-statement)
- **OVHCloud** – Domain name management and AI-related services. [OVHCloud Privacy Policy](https://www.ovhcloud.com/en/privacy-policy/)
- **Scaleway** – Bare-metal hosting for primary infrastructure. [Scaleway Privacy Policy](https://www.scaleway.com/en/privacy-policy/)
- **Xolo.io** – Invoicing, tax reporting, and financial compliance. [Xolo Privacy Policy](https://www.xolo.io/privacy-policy)

Virtual Private Server (VPS) Providers

Our core services are hosted in trusted European data centers:

- **OVH HOSTING LIMITED** – Server located in Germany. [OVH Terms and Conditions](https://www.ovhcloud.com/en/terms-and-conditions/)
- **Scaleway** – Bare metal servers in France and the Netherlands. [Scaleway Privacy Policy](https://www.scaleway.com/en/privacy-policy/)

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