Trust Center

As a security, privacy, and compliance company, Unicis conducts periodic audits to ensure compliance with internal policies and external guidelines.

trust-center, compliance, privacy, policies, guidelines, security

ISO Certifications

Unicis is pursuing dual ISO certifications to demonstrate our commitment to reliable, secure IT service delivery aligned with international best practices.

ISO 20000-1:2018 — Service Management

ISO 27001:2022 — Information Security

Our Security & Service Commitments

Learn about our information security management, service delivery commitments, and how we protect customer data.

Information Security Policy

Service Strategy & Commitments

Risk Assessment Framework

Infrastructure & Technology

Transparency about how we host your data and what services we use.

Infrastructure & Tech Stack

Controls

Explore the controls, technical and organisational measures Unicis implements to protect your data, supporting compliance with industry-standard frameworks and MVSP requirements.

Controls

Policies

Policies that every Unicis team member should know, acknowledge, and understand.

Policies

Subprocessors

View a list of our trusted subprocessors who help us deliver our services while maintaining high standards of security, data protection, and compliance.

Subprocessors

Vendor Questionnaires

The vendor questionnaire Unicis uses to assess the security posture of third-party tools and service providers before onboarding them.

Vendor Questionnaires

Third-Party & Contractor Infrastructure Security

How Unicis monitors and controls infrastructure and tooling introduced by contractors, freelancers, and external partners.

TPSRM

CRA Scope Determination

Unicis Tech OÜ's assessment of which of its offerings fall under the EU Cyber Resilience Act, the applicable conformity route, and Article 14 reporting obligations.

CRA Scope Determination

NIS2 Scope Determination

Unicis Tech OÜ's assessment of its direct and indirect obligations under the NIS2 Directive, including a gap check against the Article 21 minimum security measures.

NIS2 Scope Determination

Handbook Management

Learn how we maintain and update handbook documentation to ensure accuracy, consistency, and compliance.

Document Control Procedure

Last reviewed: October 2026 — next review: Q4 2026

trust-center, compliance, privacy, policies, guidelines, security, iso20000, iso27001

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